

EFax App

8 messages

Adriana Facundo <afacundo@oceanadistrictcourt.org>

Fri, Feb 16, 2018 at 10:44 AM

Reply-To: madcm@googlegroups.com

To: madcm@googlegroups.com

TGIF everyone.

We currently use the EFax app for search warrants. Any text and signature added shift once the document is saved or faxed back to the agency. The shifting distance is not consistent so I cannot determine where to place the text or signature on other warrants. Is anyone else that is using this same app experiencing the same issue? I have contacted EFax with no luck on how to correct it.

Any recommendations for an alternative app would be so helpful?

Thank you,

Adriana Facundo

78th District Court – Oceana County

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Chris Rockafellow <chrisr@cassco.org>

Fri, Feb 16, 2018 at 10:48 AM

Reply-To: madcm@googlegroups.com

To: madcm <madcm@googlegroups.com>

My android phone does this, I put it about an inch above the spot. My iPad places it correctly.....

From: "Adriana Facundo" <afacundo@oceanadistrictcourt.org>

To: "madcm" <madcm@googlegroups.com>

Sent: Friday, February 16, 2018 10:44:18 AM

Subject: EFax App

[Quoted text hidden]

[Quoted text hidden]

Dean Viles <vilesd@charlevoixcounty.org>

Fri, Feb 16, 2018 at 11:52 AM

Reply-To: madcm@googlegroups.com

To: "madcm@googlegroups.com" <madcm@googlegroups.com>

We have Efax as well, we noticed the shift of signature. If you have the page at 100% you don't get the shift.

Dean Villes

90th District Court Charlevoix

From: madcm@googlegroups.com [mailto:madcm@googlegroups.com] **On Behalf Of** Adriana Facundo
Sent: Friday, February 16, 2018 10:44 AM
To: madcm@googlegroups.com
Subject: EFax App

[Quoted text hidden]

[Quoted text hidden]

Sandra Aspinall <mrsaspinall@gmail.com>
Reply-To: madcm@googlegroups.com
To: madcm@googlegroups.com

Fri, Feb 16, 2018 at 1:34 PM

We also use efax. I have trouble with the "network" being "unreachable" when I try to save signatures and fax back.

Sent from my iPhone

[Quoted text hidden]

[Quoted text hidden]

Jonathan Morse <jjm@co.newaygo.mi.us>
Reply-To: madcm@googlegroups.com
To: "madcm@googlegroups.com" <madcm@googlegroups.com>

Fri, Feb 16, 2018 at 1:44 PM

Trouble shooting E-fax – Mike and I had a phone conversation this morning about this.

Open the document and all the pages in the Inbox folder. When all the documents open, back out of it and open it again. It has worked for me every time on the second try around and will save successfully. Don't waste time trying to add signatures and dates the first time around as you will encounter "Network Unreachable" like you have in the past.

Hope this works and helps you.

Jonathan Morse

Magistrate/Deputy Court Administrator

78th District Court

1092 Newell Street

White Cloud, MI 49349

231-689-7256



From: madcm@googlegroups.com [mailto:madcm@googlegroups.com] **On Behalf Of** Sandra Aspinall
Sent: Friday, February 16, 2018 1:35 PM
To: madcm@googlegroups.com
Subject: Re: EFax App

[Quoted text hidden]
[Quoted text hidden]

Dean Viles <vilesd@charlevoixcounty.org>
Reply-To: madcm@googlegroups.com
To: "madcm@googlegroups.com" <madcm@googlegroups.com>

Fri, Feb 16, 2018 at 2:03 PM

We have had that trouble when we use our Ipads, when we a Surface or regular PC we don't have that message.

From: madcm@googlegroups.com [mailto:madcm@googlegroups.com] **On Behalf Of** Sandra Aspinall
Sent: Friday, February 16, 2018 1:35 PM
To: madcm@googlegroups.com
Subject: Re: EFax App

We also use efax. I have trouble with the "network" being "unreachable" when I try to save signatures and fax back.

[Quoted text hidden]
[Quoted text hidden]

Sandra Aspinall <mrsaspinall@gmail.com>
Reply-To: madcm@googlegroups.com
To: madcm@googlegroups.com

Fri, Feb 16, 2018 at 2:28 PM

Thank you Jonathan!! Have a great weekend!
[Quoted text hidden]

Milroy,Michael <michael.milroy@kentcountymi.gov>
Reply-To: madcm@googlegroups.com
To: "madcm@googlegroups.com" <madcm@googlegroups.com>

Fri, Feb 16, 2018 at 4:20 PM

Sandra, Jonathan is absolutely correct. It will work this way. Just have to make sure all of the pages in the fax are opened completely before returning to inbox a second time to add signatures. Good Luck!

Milroy

From: madcm@googlegroups.com [mailto:madcm@googlegroups.com] **On Behalf Of** Sandra Aspinall
Sent: Friday, February 16, 2018 2:29 PM

[Quoted text hidden]