MADCM Board Meeting April 15, 2021 MDOS Update

COVID-19 Information:

MDOS now have appointments to reserve next day appointments every morning at 8 am for the next morning (9-11am) and noon for next afternoon (3-5pm). Certain transactions will have to be completed online or using the kiosk. The following five transactions can be scheduled and completed by appointment:

- Driver license and state identification card transactions that must be done in person.
- Title transfers.
- Testing.
- Seasonal commercial vehicle renewals.
- Watercraft transfers of ownership.

CARS (Customer & Automotive Records System):

As part of Secretary of State Jocelyn Benson's effort to bring efficiency to the department, a major shift impacting Michigan Courts launched March 16, 2021 (CARS) and it is critical that your organization is aware of this change.

As a part of this new system, customers will be able to renew or replace their driver's licenses and IDs at any of the 135 new self-service stations across the state and renew or replace their enhanced licenses and IDs online.

In addition to the many services already online, new online services at Michigan.gov/sos will including:

 Renew or replace an enhanced driver's license or state ID if no new photo required;

- View the status of the requested driver's license or state ID;
- · Request and obtain a driving record;
- Add a motorcycle endorsement to an eligible driver's license;
- Access streamlined business services:
- Renew or order a new plate; and
- · Renew or replace license or ID.

In addition to the vehicle services already offered at self-service stations, new **self-service station** transactions will include:

- Renew a standard or enhanced driver's license or state ID if no new photo required;
- Request a replacement and print out a temporary license or ID
- Register to vote;
- Sign up on the state's organ donor registry;
- · Renew automobile or motorcycle, print registration and tab; and
- · Renew watercraft, receive decal in the mail.

Restricted Licenses

- Restricted licenses will be issued as a hard card photo license starting March 16, 2021.
- Restricted licenses issued prior to March 16, 2021 will remain a paper restriction license, also referred to as a green bedsheet. If an individual wants a hard card, they may go into the branch and replace their paper restriction license.
- Individual issued a 625G Permit will continue to drive on the paper license issued by law enforcement.

No Proof of Insurance Offense Codes

- In accordance with MCL 257.328, the Michigan Department of State will require new data to allow more stringent enforcement of no proof of insurance infraction penalties.
- For civil infraction offense codes 3100 No Proof of Insurance and 3106 – No Insurance, the abstract needs to include the VIN and plate number of the vehicle used during the citation. If the courts do not supply this information, they will receive an error message. If it is ignored, MDOS will not place a hold on the vehicle/plate.
- Courts will receive CORR errors if VIN and plate number are not included for these offense codes.

Use of Sobriety Court Inquiry through LEIN

- Courts using the Law Enforcement Information Network (LEIN) to process Sobriety Court inquiries will need to utilize their Direct Access accounts to process the Sobriety Court check.
 - If assistance is needed in setting up a Direct Access account, please contact <u>commercialservices@michigan.gov</u>

GENERAL:

- Court Manual and the Abstract Training Manual are now online. If you need access, please email Melissa Noll (nollm1@michigan.gov). We have also updated this to include CARS information and How to Read a Driving Record (new format since CARS implementation).
- Once a participant has completed Sobriety Court, the Court MUST send in a MC-393 letting us know that they have successfully completed or have been removed. This has been a big problem, especially during the pandemic.